

JOB OFFER

CUSTOMER SUPPORT SPECIALIST (F/M/D)

FULL TIME / YOUNG PROFESSIONALS

Do you like to travel and are you a racing enthusiast? Then become Customer Support Specialist (f/m/d) for our racing projects! Or would you like to support our customers primarily from our headquarter and speak good English? Perfect, because we are also expanding our customer support team for standard products!

YOUR TASKS

- › Responsibility for handling complaints from acceptance to closure
- › Central contact person for customers incl. advice on technical issues
- › Collaboration in the determination and elimination of errors
- › Creation, maintenance and further development of reports, protocols and documentation
- › Supporting colleagues from the technical department with organizational issues

YOUR PROFILE

- › Completed technical education (apprenticeship / technical college / HTL) in the field of electrical engineering mechanical engineering, mechatronics or similar
- › Ideally first work experience in a comparable position
- › Confident handling of MS Office and willingness to travel
- › Very good knowledge of German and English
- › You enjoy dealing with customers and you are an organizational talent
- › You are a team player with strong communication skills and hands-on mentality

WE OFFER

- › Extensive onboarding including buddy program and meet & greet with the managing directors
- › Agile, modern and dynamic working environment with a "you" culture and room for own ideas
- › Flexible working hours and home office days by arrangement
- › Congestion-free travel and parking with free charging for e-cars
- › Coffee bar and canteen as well as a sunny (roof) terrace
- › Health@Kreisel: company doctor, fitness area, sports pool and much more

Interested? Then we look forward to receiving your application! The minimum salary for this position is € 35,000.00 per year. How much you actually earn will be agreed with you individually and depends on your skills and experience.

Your contact:

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Create the mobility of the future with us!

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