

**JOB OFFER**

# CUSTOMER SUPPORT TECHNICIAN (F/M/D)

**FULL TIME / PROFESSIONAL EXPERIENCE**

**Are you a passionate (automotive) electrician (f/m/d) and do you like to travel? In our customer support team, you support our customers and repair battery systems both in-house as well as at the customer's site. Are you a tinkerer (f/m/d) with hands-on mentality and do you speak good English? Then apply now!**

**YOUR TASKS**

- › Central contact person for our customers
- › Processing of technical questions
- › Responsibility for handling complaints
- › Analysis and repairs of HV batteries in-house or at the customer's site
- › Interface between the customer and internal departments

**YOUR PROFILE**

- › Completed apprenticeship as electrical engineer, automotive electrician, mechatronics engineer or similar
- › Ideally first work experience
- › Willingness to travel (40 - 60 %)
- › Very good knowledge of German and English as well as confident handling of MS Office
- › You are characterized by your hands-on mentality, your team spirit as well as your independent way of working
- › You work solution-oriented, are communicative and enjoy dealing with with customers

**WE OFFER**

- › Completed apprenticeship as electrical engineer, automotive electrician, mechatronics engineer or similar
- › Ideally first work experience
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Interested? Then we look forward to receiving your application! The minimum salary for this position is € 35,000.00 per year. How much you actually earn will be agreed with you individually and depends on your skills and experience.

**Your contact:**

Tamara Knoll

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Information to our data protection policy: [www.kreiselelectric.com/datenschutz](http://www.kreiselelectric.com/datenschutz)

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